



FAA Repair Station TQ4R553M  
EASA Certification EASA.145.4500  
Registered to ISO 9001:2008 cert# AGS-USO82409-1

## WARRANTY POLICY

Instructions: A copy of this policy may be issued to customers upon request. Statement on Request for Price Approval and subsequent written price approval automatically activates warranty policy when article ships.

This warranty is applicable to Class I, Class II, and other limited accessory repair/overhaul performed by GAI.

GAI warrants the service performed to be free from defects in their workmanship at the time of delivery, provided however, that GAI's liability shall be limited to replacing or repairing, at its option, any component part of the repaired/overhauled article that may be damaged as a result of such defects in workmanship. Warranty for faulty component parts shall be that offered by the original manufacturer. The obligation of GAI under this warranty is only effective if:

- ➔ Such defects are discovered before 1,000 hours of operation after first use or one year after shipment from GAI, whichever is earlier.
- ➔ GAI is notified in writing of such defects with a complete description of the malfunction or reason for returning warranty within ten (10) days of discovery.
- ➔ The assembly is returned to GAI, freight prepaid, within thirty days after discovery of defect.
- ➔ The examination at GAI's facility discloses that such apparent defects are not due to improper storage, servicing, installation or use, tampering (including any cutting or replacing of safety wire), misuse, accident or neglect, or repair or alteration by anyone other than GAI.
- ➔ The assembly has been operated and maintained in accordance with current manufacturer's manual, technical publications, operator handbooks, written recommendations, and service bulletins, as applicable.
- ➔ Proper records have been kept.
- ➔ The assembly has not experienced any foreign object damage.

In no event shall Gulf Aerospace, Inc. be liable for any special, incidental, collateral, or consequential damages or charges. If the article is found to be operational as is and within specifications, an evaluation processing or testing fee may be imposed.

This warranty is exclusive and is in lieu of all other warranties or representations whether written, expressed, or implied including, but not limited to, any warranties of merchantability of fitness for a particular purpose or use or any other type. No agreement extending this warranty shall be binding on GAI unless in writing and signed by a duly authorized officer or as noted on our *Request for Price Approval*.

Special note: When returning article for Warranty Evaluation, it is important that details of the failure are provided to facilitate GAI duplicating the exact failure. For example:

- Failed during evaluation test (if this is the case reference the applicable evaluation test data utilized and the portion of the test that failed) or
- Failed after 20 hours in service (specify whether failed to operate completely and/or failed to function properly etc).